



Website Terms and Conditions

KID Group



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1. INTRODUCTION

This policy contains the terms and conditions for the access and usage of the websites of Knowledge Integration Dynamics Pty Ltd including the companies within the KID group.

The following websites have reference: <https://www.kid.co.za>, <https://www.kidgroup.co.za>, <https://www.infoflow.co.za>, <https://www.itbusiness.co.za>, <https://www.centerfield.co.za>, <https://www.salttech.co.za>, <https://www.cubicblue.co.za> and any other websites within the KID group.

The "KID Group" of companies (KID) include:

Knowledge Integration Dynamics (Pty) Ltd (1999/007653/07)
IT and Business Services (SA) (Pty) Ltd (2002/020436/07)
InfoFlow (Pty) Ltd (2005/037547/07)
KID Enterprise Information Management (Pty) Ltd (2014/162453/07)
Information Dynamics (Pty) Ltd (2014/184236/07)
Centerfield Software (Pty) Ltd (2002/011957/07)
SaltTech (Pty) Ltd (2018/630289/07)
Cubic Blue (Pty) Ltd (2010/000921/07)

NOTE: ACCESSING OR USING THE KID WEBSITES IMPLY THAT YOU ("THE USER"), AGREE TO THE FOLLOWING TERMS AND CONDITIONS.

2. DISCLAIMER

- 2.1 Whilst every effort has been made to ensure the integrity and proper performance of the websites (by the KID Group companies and its suppliers of information), the accuracy of the information / images / videos / sound-clips (content) and the reliability of the binary data on these websites, cannot be guaranteed, including the availability of services offered on the websites.
- 2.2 We make no representations or warranties, whether express or implied, and assume no liability or responsibility for the integrity and performance of the websites and/or the content contained therein. Any related services are thus used at your own risk, and we make no warranty that the services will meet your requirements, or be uninterrupted, complete, timely, secure or error free.
- 2.3 We will not entertain requests for exchanges, returns and/or refunds.
- 2.4 Our websites may contain hyper-links to third party sites. KID Group of companies is not responsible for the content, nor the services offered by those sites. The hyper-link(s) are provided solely for your convenience and should not be construed as an express or implied endorsement by us of the site(s) or the products or services provided therein. Access to those sites and use of their products and services are solely at your own risk.

3. USE OF SERVICES

You may only use the content and/or services for lawful purposes, and you warrant that you shall not:

- 3.1 use the content and/or services to receive or transmit material, which is in violation of any law or regulation, which is obscene, threatening, racist, menacing, offensive, defamatory, in breach of confidence, in breach of any intellectual property rights, or otherwise objectionable or unlawful;

- 3.2 other than for your personal and non-commercial use, store on your computer, or print copies of extracts from the websites, and you may not, other than for your personal and non-commercial use, "mirror" or cache information provided via the websites on your own server, or copy, adapt, modify or re-use the text or graphics from the websites without prior written permission from the KID Group of companies.

4. PRIVACY POLICY

Refer to KID's "Security & Privacy Statement" document linked on our websites. The below content are key principles from these documents.

- 4.1 KID and all its associated companies are committed to respecting the privacy of your personal data. To demonstrate our commitment, KID has created this Security and Privacy Statement in order to communicate its intent to provide effective processes for the appropriate handling of such private information and to comply with applicable legislation that governs the authentication, protection and disclosure of personal information.
- 4.2 What types of information are KID collecting, and how do we do it? You will be able to explore the majority of the content and/or services offered on our websites without us collecting any identifiable information from you. For the purpose of business communications, administration and transacting we may collect and use personal information, for example: your name, address, telephone number, e-mail and/or account details. This will enable us to:
- Respond to queries or requests submitted by you;
 - Process orders or applications;
 - Resolve problems with goods and services previously supplied; and/or Create products or services that may meet your future requirements.

KID will collect, store, process, transmit or otherwise handle private information only with the knowledge and consent of you, our customer. Mostly, this is done by completing an online form.

The use of Cookies - We may store some information (commonly known as a "cookie") on your computer when you visit our website/s. This enables KID to recognise you during subsequent visits. The type of information gathered is non-personal (such as the IP address of your computer, the date and time of your visit, which pages you browsed and whether the pages have been delivered successfully).

- 4.3 What about the security of my personal data? KID have implemented technology, policies and processes aimed at protecting the confidentiality, integrity and availability of your personal information. We will update and refine these measures on an ongoing basis. Please note that KID cannot be responsible for the privacy policies and practices of other websites you may access using links from our websites. We recommend that you check the policy of each site you visit and that you contact that specific organisation if you have any concerns or questions. Please be aware that Internet communications are inherently insecure unless they have been encrypted. Your communications may be routed through any number of countries before reaching our web site. KID therefore assumes no responsibility or liability of any nature whatsoever for the interception or loss of personal information beyond our control.
- 4.4 Will KID disclose any of my personal information? KID does not distribute any of your personal information to third parties, unless it's required to deliver the products or services requested by you. In addition, KID will not sell your personal information to third parties unless you give us your specific permission to do so. For example, we may disclose your data to a credit card company to obtain payment for a purchase you initiated. It may also be necessary to pass on your data to a supplier who will deliver the product on order. In addition, KID may be obligated to disclose personal information to meet any legal or regulatory requirements of applicable laws.

- 4.5 Amendments to this Security and Privacy Statement - KID reserves the right to amend or modify this Security and Privacy statement at any time in response to new privacy legislation.
- 4.6 Whilst your name and e-mail address which is supplied to us when registering for our content / services, will not be made available to any requestor not having your permission to do so, we nevertheless may be able to trace the source the requestor, and such information will be made available to the authorities if required by law.
- 4.7 Monitoring or recording of your calls, e-mails or text messages may take place for business purposes to the extent permitted by law, such as for example quality control and training for the purposes of marketing and improving the content and services. However, in these situations, we will not disclose information that could be used to personally identify you.

Apart from merely establishing basic connectivity and communications, KID may also use this data in aggregate form to develop customised services - tailored to your individual interests and needs. Should you choose to do so, it is possible (depending on the browser you are using), to be prompted before accepting any cookies, or to prevent your browser from accepting any cookies at all. This will however cause certain features of the website/s not to be accessible.

5. INTELLECTUAL PROPERTY RIGHTS

You acknowledge that we own the intellectual property rights of the KID website/s, and all content and/or services contained herein, and that the unauthorised use thereof is expressly prohibited. The word or mark "KID", however represented, including stylised representation, all associated logos and symbols and combinations of any of the foregoing with another word or mark, used on the KID websites, are the trademarks of KID, or one of its affiliated companies.

6. GENERAL

The terms and conditions within this policy:

- 6.1 will be governed by and construed in accordance with the laws of South Africa, and you shall submit to the jurisdiction of the South African Courts;
- 6.2 are severable, in that if any provision is determined to be illegal or unenforceable by any court of competent jurisdiction, then such provision shall be deemed to have been deleted without affecting the remaining provisions of the terms and conditions;
- 6.3 shall not constitute a waiver of such right or provision upon failure to exercise any particular rights or provisions of these terms and conditions, unless acknowledged and agreed to by us in writing;
- 6.4 can be varied by us from time to time, and constitutes the sole agreement between yourself and KID;
- 6.5 shall be for the benefit of KID and may be waived by us in our discretion.

7. ENFORCEMENT

Violation of this document will result in disciplinary action that may include termination for employees and temporaries, termination of employment relations in the case of contractors or consultants, or dismissal for interns and volunteers. Additionally, individuals are subject to loss of the business's information resources access privileges, civil, and criminal prosecution.

8. DOCUMENT CONTROL

Creation Date	
Publishing Date	01 February 2021
Frequency of Review	Upon changes to requirements
Policy Owner	KID Group Exco
Responsible business unit/s	Exco, Finance, HR
This Version	3
Latest version approved by Board of Directors of the KID Group	

9. CHANGE HISTORY

Date	Author	Version	Change Reference
01/02/2021	KID Group HR	1	Original draft
31/01/2025	KID Group HR	2	Address change
12/06/2025	KID Group HR	3	Fix text; Reformat on new stationery

10. POLICY APPROVAL

Signed: 

12/06/2025
Date:



**Impossible
is nothing
but a
starting
point.**

INFOFLOW⁺

ITBUSINESS



**CUBIC
BLUE**


**ID INFORMATION
DYNAMICS**

**CES
GROUP**

kid
Enterprise Information Management

Contact Us

 www.kidgroup.co.za

 +27 (0)11 462 1277

 TCM@kidgroup.co.za

Address

2nd floor, Building A,
Knightsbridge, 33 Sloane St,
Bryanston, Sandton,
2191, South Africa.